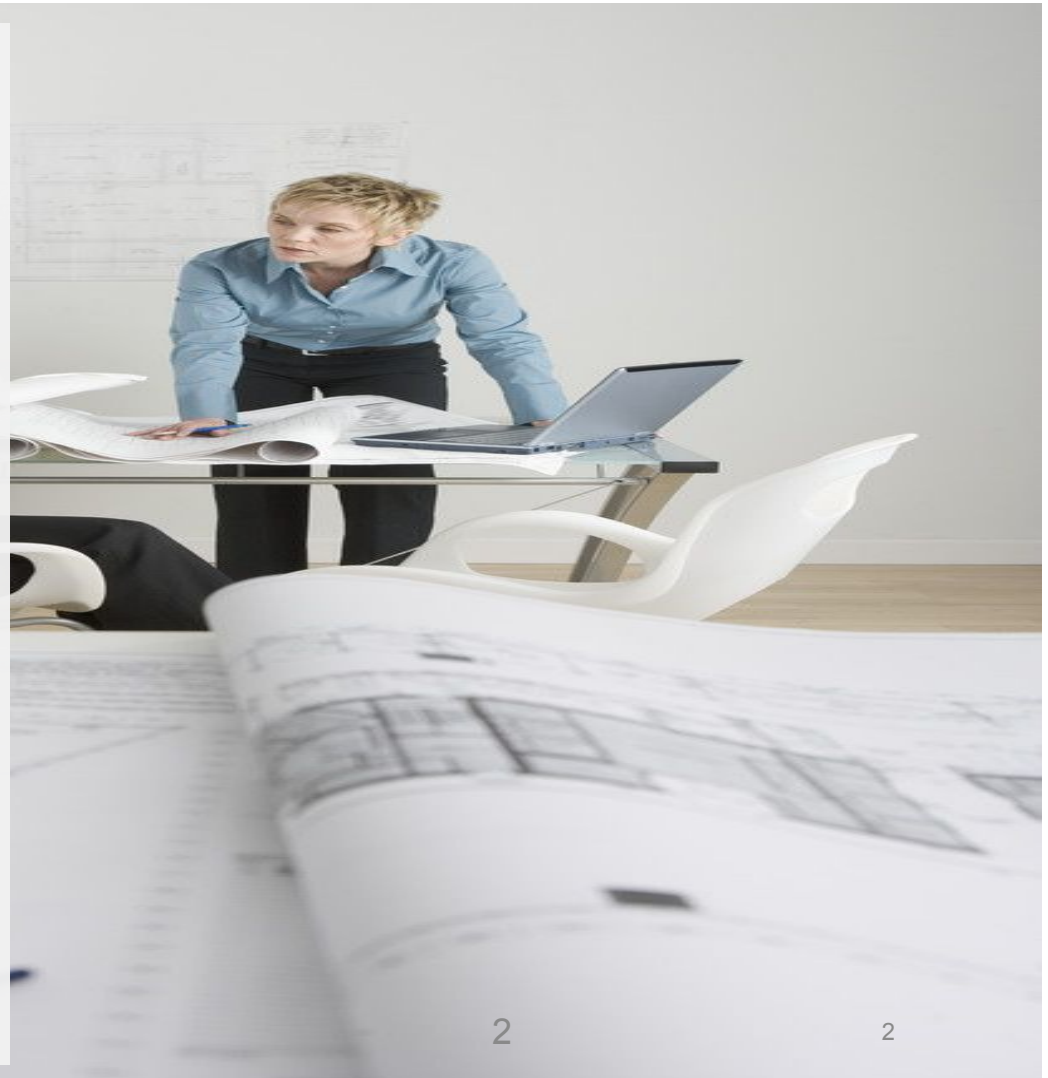




Protectia datelor in cloud

Cristina Metea

- **Scopul utilizării datelor**
- **Locația datelor**
- **Conformitatea cu legislația**
- **Accesul tertilor /
autorităților la date**
- **Securitatea datelor**
- **Verificări independente**
- **Disponibilitate și
portabilitate**
- **Subcontractori**



Transparent & Trust Centers

Microsoft Dynamics

Home Vision Solutions Industries Products Resources Convergence 2013 EMEA Blog



Microsoft Dynamics CRM Trust centre

As a Microsoft Dynamics CRM Online customer, you have entrusted Microsoft to help protect your data. Microsoft values this trust and cares deeply about the privacy and security of your data. We strive to take a leadership role in industry privacy, security, and compliance practices through the following trust principles.

The Cloud Security Alliance suggests that every customer ask their cloud service provider a **broad range of security and privacy questions**. Because your trust is important to us, we have proactively answered these questions. We also have additional information about the products that are covered by the **Trust centre content**.

Get started
0845 700 1000

Chat Buy TestDrive
Find a Partner

Your privacy matters

We respect the privacy of your data.

No advertising

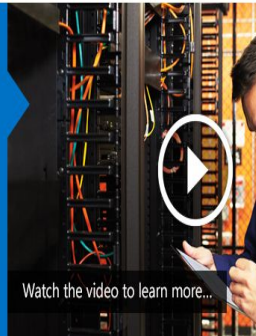
Microsoft Dynamics CRM Online does not build advertising products out of customer data. We don't scan your documents or files for building analytics.

Office 365 Trust Center

Security. Compliance. Privacy.

Learn how we, as an industry leader in cloud productivity services, are continually taking steps to maintain your trust in Office 365.

Our commitment to the area of trust is explained through the five pillars of the Trust Center.



Watch the video to learn more...

Please read the Official Microsoft Blog about [Protecting customer data from government snooping](#)

Your privacy matters

- Your data is not used for our advertising.
- We enable you to collaborate but also give you the ability to control information sharing.
- You own and retain all rights to your data in Office 365.

[Learn more](#)

Leadership in transparency

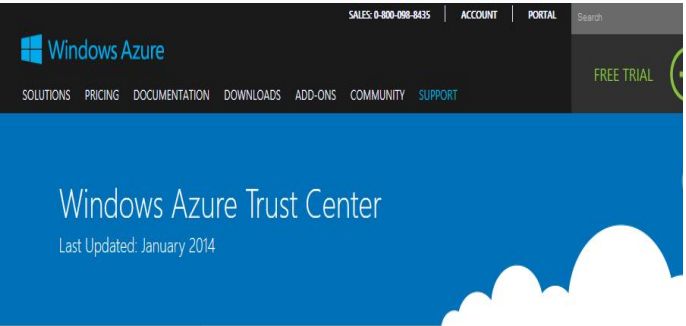
- You know where your data resides.
- We are transparent about who can access your data and under what circumstances.
- If you choose, we keep you updated about data location and other audit information.

Independently verified

- We stay up to date with today's ever-evolving industry standards and regulations.
- Our service is verified to meet requirements specified in ISO 27001, EU model clauses, HIPAA BAA, and FISMA.

Relentless on security

- Our built-in security features are a result of our commitment to providing and protecting online services.
- We provide flexible security settings that enable you to control over your information.



Overview

Security

Privacy

Compliance

Trust FAQ

As a Windows Azure customer, you have entrusted Microsoft to help protect your data. Microsoft values this trust, and the privacy and security of your data is one of our top concerns. Microsoft strives to take a leadership role when it comes to security, privacy, and compliance practices.

Learn more about Microsoft's commitment to your data

Relentless on Security

Excellence in cutting edge security practices

[LEARN MORE](#)

Your Privacy Matters

We respect the privacy of your data

[LEARN MORE](#)

Independently Verified

Compliance with world class industry standards verified by third parties

“Right to examine” – clauză agreată cu autoritățile de reglementare bancară

Consensus btw Microsoft and DNB on behalf of ITGS

DNB declares that cloud services in the financial industry was not possible because the regulator did not have the possibility to examine the service provider.

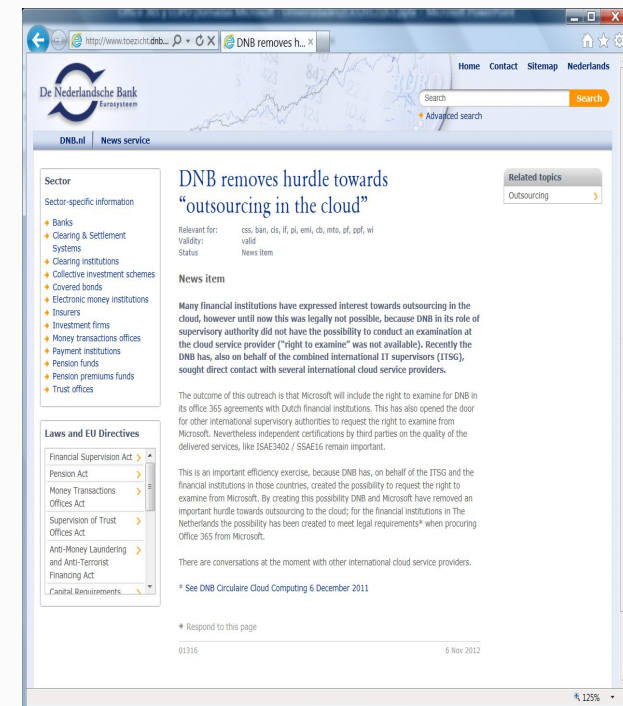
As a result of the outreach, Microsoft will include the **right to examine** in its Office 365 agreements with financial entities

Applicable to the regulator in the Netherlands, and to other ITGS countries.

«*By creating this possibility DNB and Microsoft have removed an important hurdle towards outsourcing to the cloud.*»



Press release. November 3, 2012
<http://www.toezicht.dnb.nl/en/7/51-226970.jsp>



c. Dreptul de examinare al autorității de reglementare

În cazul în care autoritatea guvernamentală de reglementare sau un alt organ de stat cu autoritate echivalentă de supraveghere asupra Clientului ("Autoritate de reglementare"), solicită în mod oficial accesul la operațiunile și procesele de control legate de Serviciile Online Microsoft, Clientul va depune toate eforturile pentru a rezolva această solicitare direct cu Autoritatea de reglementare, prin utilizarea de informații și resurse pe care Microsoft în general le pune la dispoziția clienților. Clientul va avea în orice moment, acces la Datele Client, folosind caracteristici standard ale serviciului și poate delega accesul unor reprezentanți ai Autorității de reglementare.

În cazul în care Autoritatea de reglementare stabilește că informațiile disponibile prin aceste mecanisme nu sunt suficiente pentru a răspunde obiectivelor declarate ale Autorității de reglementare, și pe baza confirmării în scris din partea Clientului că Autoritatea de reglementare are autoritate de supraveghere asupra Clientului pentru a face o astfel de solicitare, Microsoft dă posibilitatea Autorității de reglementare de a comunica cu auditorul Microsoft, pe cheltuiala Clientului, și, dacă este necesar, dreptul direct de a examina serviciile Serviciile Online Microsoft, inclusiv prin examinare la sediu. Autoritatea de reglementare poate accesa numai datele care aparțin Clientului. Clientul va fi răspunzător pentru costurile suplimentare rezonabile ale Microsoft asociate cu o astfel de examinare. Pentru claritate, Microsoft și Clientul se angajează să colaboreze cu bună-credință pentru a rezolva solicitarea Autorității de reglementare prin discuții și interacțiune între Client, Microsoft și Autoritatea de reglementare.

